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ESTTA Tracking number: ESTTA687253 Filing date:

08/03/2015

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Proceeding	91212540
Party	Plaintiff Glory Yau-Huai Tsai
Correspondence Address	GLORY YAU-HUAI TSAI 1512 MAPLEGROVE ST WEST COVINA, CA 91792 UNITED STATES gloryhouse@glorynews.net, glory_tsai@verizon.net
Submission	Testimony For Plaintiff
Filer's Name	GLORY YAU-HUAI TSAI
Filer's e-mail	glory_tsai@verizon.net, gloryhouse@glorynews.net
Signature	/GLORY YAU-HUAI TSAI/
Date	08/03/2015
Attachments	Exhibits11-21-offered by Plaintiff-Opposition 91212540.pdf(4496452 bytes) Exhibit-22,TO-defendant-Sent on July 28, 2015.pdf(1388328 bytes) Testimony-Plaintiff-Glory Yau-Huai Tsai-Opposition #91212540.pdf(2996839 bytes)

Exhibit-11 is a true copy of Opposer Glory Yau-Huai Tsai's "GLORY HOUSE" business Seller's Permit which was issued in August 1975. 1975 was forty years ago. Now, it is 2015.

In the early 1970s, there were no high dpi copy machines. This copy is the true copy I found in my old documents. I could not find the original.

GLORY YAU-HUAI TSAI

Sole owner of the trademark GLORY HOUSE®

Vs.

BJK Glory House Catering Co., LLC Jo Ann Goin, Owner of BJK Glory House Catering Co., LLC

Opposition No. 91212540

Exhibits offered by Plaintiff Glory Yau-Huai Tsai

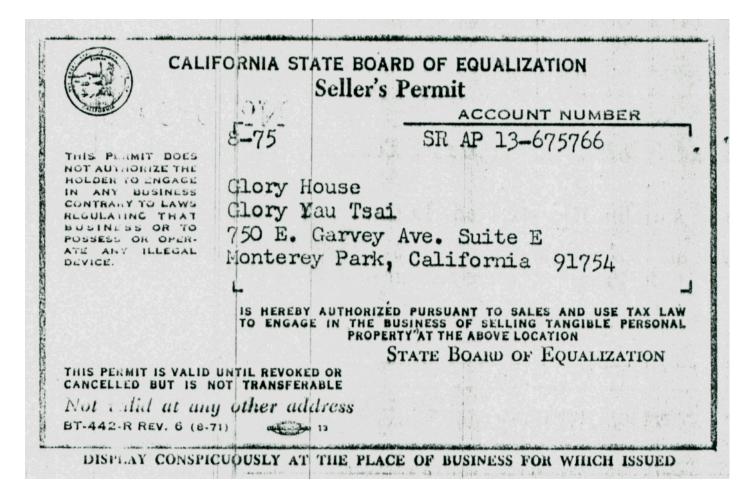
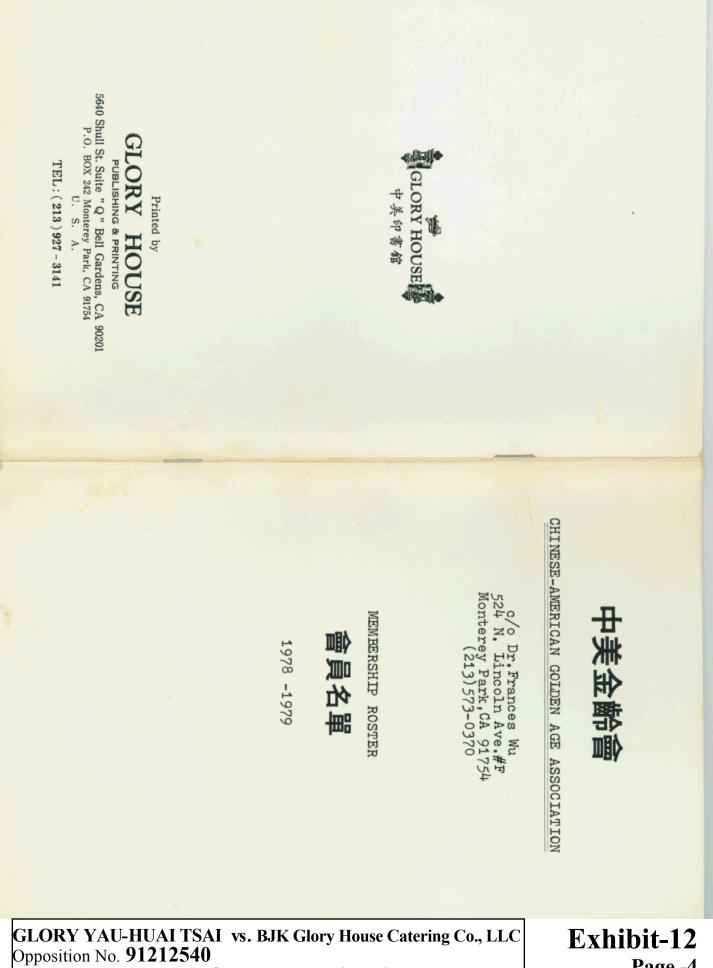


Exhibit-11

GLORY YAU-HUAI TSAI vs. BJK Glory House Catering Co., LLC Opposition No. 91212540 Exhibits offered by Plaintiff Glory Yau-Huai Tsai **Exhibit-12** is a true copy of a membership book cover. It was one of Glory Yau-Huai Tsai's "GLORY HOUSE" printing service products in **1978**.

These printed products clearly show Glory Yau-Huai Tsai's business name "GLORY HOUSE" and Glory Yau-Huai Tsai's "GLORY HOUSE" mark.



Exhibits offered by Plaintiff Glory Yau-Huai Tsai

Page -4

<u>Exhibit-13</u> is a true copy of a concert event program (Cover Page) which I, Glory Yau-Huai Tsai printed and donated to "Suzuki Music Association of California/Los Angeles Branch" in 1993.

These printed concert event programs clearly show Glory Yau-Huai Tsai's "GLORY HOUSE" business name and Glory Yau-Huai Tsai's "GLORY HOUSE" mark.

They also show Glory Yau-Huai Tsai's short name "GLORY TSAI."

The CLORY Edition Announcements & Books & Brochures & Business Stationery Flyers & Manuals & Menus & Newsletters & Price Books Books Publishing, Photo-Typesetting Toll free Tel: (800)GO(46-)-GLORY(45679) - (within California) Fast 🖈 Accurate 🖈 Reliable (800)OK(65)-GLORY(45679), (800)85-GLORY You Are A Wonderful Teacher, Layout & Graphic Design BOOKS PUBLISHING & PRINTING Publisher's Prefix Number: 1-880709 Manufacturer's UPC I.D. Number 7 25698 (800)52-GLORY, (800)55-GLORY 1416 & 1420 E. Cypress St., Covina 91724 Trademark Reg. No. 59068 & 092375 Thank You Very Much Ms. Lorraine Fink GLORY HOUSE Posters & Programs Toll free Tel: Nationwide: Sakura and Aki Tsai We Love You! 中美印書館 (818)339-8955 GLORY TSAI TM SINCE 1975 Showcase Sponsored by Suzuki Music Association of California/Los Angeles Branch Whittier College Chapel Whittier, California April 25, 1993 4:00 p.m. 0,00

GLORY YAU-HUAI TSAI vs. BJK Glory House Catering Co., LLC Opposition No. 91212540 Exhibits offered by Plaintiff Glory Yau-Huai Tsai Exhibit-13 Page -6 <u>Exhibit-14</u> is a true copy of a concert event program (Cover Page) which I, Glory Yau-Huai Tsai printed and donated to "Suzuki Music Association of California/Los Angeles Branch" in 1994.

These printed concert event programs clearly show Glory Yau-Huai Tsai's "GLORY HOUSE" business name and Glory Yau-Huai Tsai's "GLORY HOUSE" mark.

They also show Glory Yau-Huai Tsai's short name "GLORY TSAI."

Announcements & Books & Brochures & Business Stationery Flyers & Manuals & Menus & Newsletters & Price Books **J**LORY Edition SM SINCE 1975 Reg. No. 037399 Books Publishing, Photo-Typesetting Fast 🖈 Accurate 🖈 Reliable (800)OK(65-)-GLORY(45679), (800)85-GLORY BOOKS PUBLISHING & PRINTING Layout & Graphic Design Manufacturer's UPC I.D. Number 7 25698 (800)52-GLORY, (800)55-GLORY 1416 & 1420 E. Cypress St., Covina 91724 Publisher's Prefix Number: 1-880709 Trademark Reg. No. 59068 & 092375 GLORY HOUSE Posters & Programs Toll free Tel: Nationwide: 中美印書館 (818)339-8955 GLORY TSAI Suzuki Music Association of California/Los Angeles Branch Alexander Hamilton High School 2:15 p.m. and 4:00 p.m. Norman J. Pattiz Concert Hall February 6, 1994 Los Angeles, California festival Academy of Music 1994 Sponsored by

GLORY YAU-HUAI TSAI vs. BJK Glory House Catering Co., LLC Opposition No. 91212540 Exhibits offered by Plaintiff Glory Yau-Huai Tsai

Exhibit-14 Page -8

<u>Exhibit-15</u> is a true copy of a screenshot of "Whois" report from <u>www.networksolutions.com</u>.

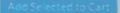
This "Whois" report clearly show "VistaPrint Technologies, Ltd" as the registrant of <u>www.gloryhouseproductions.com.</u>

ns WebAddress"

WHOIS Results for gloryhouseproductions.com

Available Extensions	Available Domains	Premium Resale Domains	
gioryhouseproductions.net	giory-house-productions.com	productionshark.com	\$1,895
gloryhouseproductions.tel	gioryhomeproductions.com	productionservicesoniline.com	Seas
Bloryhouseproductions.org	giory-home-productions.com	californiahouserental.com	\$1,449
gloryhouseproductions.us	gloryhouseproductions.com	wentworthhouse.com	\$388

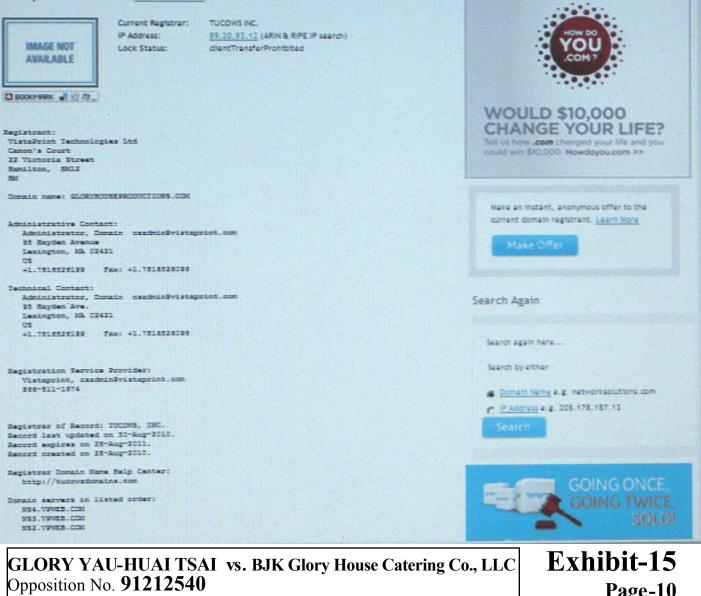
View more



Page-10

gloryhouseproductions.com

Is this your domain name? Renew it now.



Exhibits offered by Plaintiff Glory Yau-Huai Tsai

WHOIS

<u>Exhibit-16</u> is a true copy of the print out of "Whois" report from <u>www.networksolutions.com.</u>

This "Whois" report clearly show "VistaPrint Technologies,Ltd" as the registrant of <u>www.gloryhouseproductions.com.</u>

gloryhouseproductions.com

Is this your domain name? Renew it now.



clientUpdateProhibited

Exhibit-16 Page-12

GLORY YAU-HUAI TSAI

vs. BJK Glory House Catering Co., LLC

Opposition No. **91212540** Exhibits offered by **Plaintiff Glory Yau-Huai Tsai** **Exhibit-17** is a screenshot of a web page "<u>www.gloryhouseproductions.com</u>" which show an address located at "4100 The woods, San Jose, CA 95123".

In about August 2010 "VistaPrint Technologies, Ltd" and their associated groups infringed Opposer Glory Yau-Huai Tsai's Trademark name "GLORY HOUSE".

VistaPrint Technologies Ltd. together with their associated group on August 29, 2010 registered a domain name "<u>www.gloryhouseproductions.com</u>" using an address located at "4100 The woods, San Jose, CA 95123" which was shown on the <u>www.gloryhouseproductions.com</u> site to advertise and collect money from people.

Approximately one year later, VistaPrint Technologies, Ltd's associated group "gloryhouseproductions.com" disappeared.

They disappeared and left all kinds of junk upon Opposer Glory Yau-Huai Tsai's personal reputation and Plaintiff **Glory Yau-Huai Tsai's "GLORY HOUSE**" business reputation.

"VistaPrint Technologies Ltd." in some ways caused <u>www.manta.com</u>, "www.dandb.com", and some other media websites <u>to switch</u>

"gloryhouseproductions.com" to attach to Opposer Glory Yau-Huai Tsai's "GLORY HOUSE" business.

<u>www.manta.com</u>, <u>"www.dandb.com</u>", and some other media websites post false information claiming Opposer Glory Yau-Huai Tsai as a principal of video, motion picture producer and distributor <u>with malicious intent</u> of driving Opposer's Glory Yau-Huai Tsai's publishing and printing business out of the market, <u>to wipe out</u> Opposer Glory Yau-Huai Tsai's GLORY HOUSE trademark ownership and <u>to switch</u> Oppose Glory Yau-Huai Tsai's GLORY HOUSE trademark ownership <u>to some other</u> people like Jo Ann Goin, a person who claim herself as the owner of the trademark of GLORY HOUSE.

Page 1 of 1



This is a true copy of a web page posted by **gloryhouseproductions.com** in 2010. This web page show an address "4100 The woods, San Jose, CA 95123" and telephone number (650) 771-7530, (800) 594-8813

GLORY YAU-HUAI TSAI vs. BJK Glory House Catering Co., LLC Opposition No. 91212540 Exhibits offered by Plaintiff Glory Yau-Huai Tsai

Exhibit – 17 Page-14 **Exhibit-18 is a screeshot of a web page from <u>www.manta.com</u></u> <u>www.manta.com</u> continuously posts false information on their website claiming that opposer Glory Yau-Huai Tsai's trademark GLORY HOUSE's publishing and printing business is a business that produces videos and motion pictures, and is an Urban Films Distributor.**

These false information not only seriously damage Plaintiff Glory Yau-Huai Tsai's personal reputation but also damage Plaintiff Glory Yau-Huai Tsai's GLORY HOUSE publishing and printing business and mislead the public to not believe plaintiff GLORY YAU-HUAI TSAI's ownership of the trademark GLORY HOUSE® and Glory Yau-Huai Tsai's publishing and printing business.

In the public eye, it also causes the ownership of the trademark GLORY HOUSE to incorrectly and confusingly switch to a different person like defendant Jo Ann Goin and her BJK Glory House Catering, LLC.

Glory House Productions

1512 E Maplegrove Street West Covina, CA 91792 - View Map Phone: (626) 917-6423

Ads

SAN for Video Editing Shared Storage for Pro Workgroups For Avid, FCP, Premiere – See Price

www.studionetworksolutions.com/EVO

Glory House Productions A privately held company in West Covina, CA. Is this your business? Claim This Profile

More Details for Glory House Productions

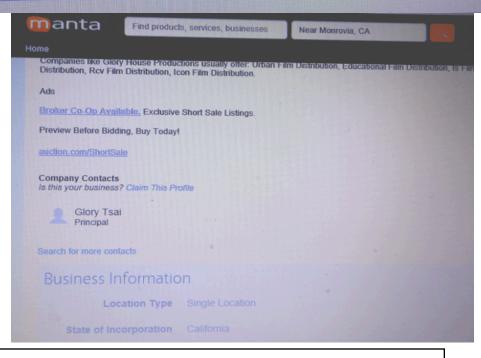
Categorized under Motion Picture and Tape Distributors. Our records show it was established in 2010 and incorporated in California. Current estimates show this company has an annual revenue of 110000 and employs a staff of approximately 2.

Products or Services

Companies like Glory House Productions usually offer: Urban Film Distribution, Educational Film Distribution, Is Film Distribution, Rcv Film Distribution, Icon Film Distribution.

Ads

Death Records Online Find Death, Cemetery, Obituary



GLORY YAU-HUAI TSAI vs. BJK Glory House Catering Co., LLC Opposition No. **91212540** Exhibits offered by Plaintiff Glory Yau-Huai Tsai

Exhibit-18 Page -16

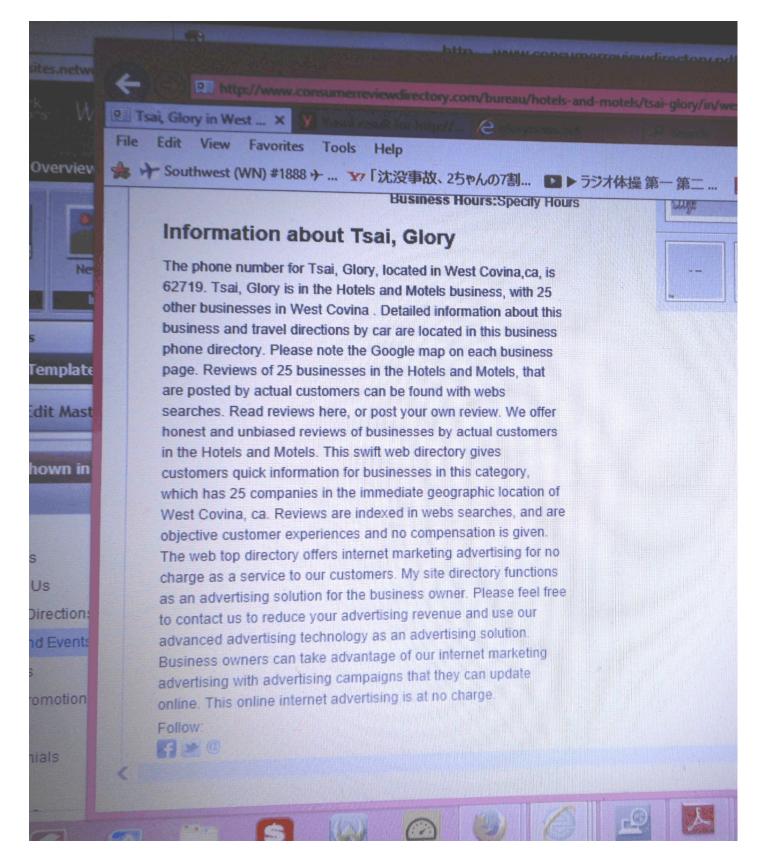
Exhibit-19 is a screenshot of a web page from www.consumerreviewdirectory.com

"www.consumerrevie wdirectory.com" used opposer Glory Yau-Huai Tsai's short name "Glory Tsai" to post and spread many ridiculous information on their website claiming Opposer Glory Yau-Huai Tsai (Glory Tsai) as a person who is <u>in the Hotels and</u> <u>Motels business</u>, with **25** other Businesses in **West Covina**.

Who is the owner behind <u>www.consumerreviewdirectory.com</u>?

These false information not only seriously damage Plaintiff Glory Yau-Huai Tsai's personal reputation but also damage Plaintiff Glory Yau-Huai Tsai's GLORY HOUSE publishing and printing business and mislead the public to not believe plaintiff GLORY YAU-HUAI TSAI's ownership of the trademark GLORY HOUSE® and Glory Yau-Huai Tsai's publishing and printing business.

In the public eye, it also causes the ownership of the trademark GLORY HOUSE to incorrectly and confusingly switch to a different person like defendant Jo Ann Goin and her BJK Glory House Catering, LLC.



This is a screenshot of a web page from **www.consumerreviewdirectory.com**

GLORY YAU-HUAI TSAI vs. BJK Glory House Catering Co., LLC Opposition No. 91212540 Exhibits offered by Plaintiff Glory Yau-Huai Tsai

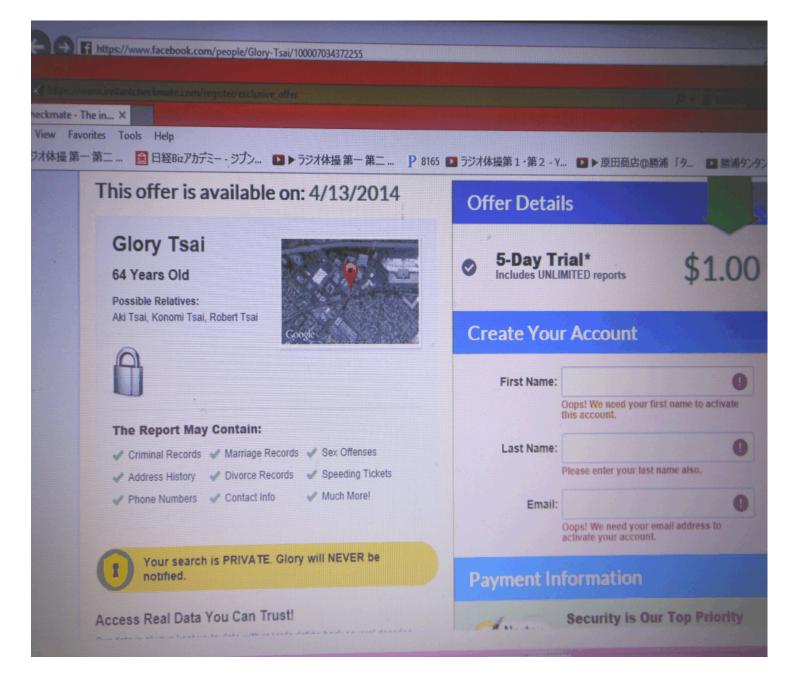
Exhibit - 19 Page-18 **Exhibit-20** is a screenshot of a web page from "www.instantcheckmate.com"

"www.instantcheckmate.com" not only sells Opposer Glory Yau-Huai Tsai's personal information, including date of birth and other important information, but also sells *incorrect* information under opposer Glory Yau-Huai Tsai's short name "Glory Tsai" for **\$1.00**.

www.instantcheckmate.com calls it "Shock information"

"Shock! Shock! When you see it, you will be shocked".

<u>"www.instantcheckmate.com</u> and their group" has malicious intent to damage Opposer Glory Yau-Huai Tsai's personal identity and announces to the world that Opposer Glory Yau-Huai Tsai's reputation is worth **\$1.00**.



"www.instantcheckmate.com" not only sells Opposer Glory Yau-Huai Tsai's personal information including date of birth and SSN but also sells *incorrect* information under opposer
Glory Yau-Huai Tsai's short name "Glory Tsai" for \$1.00.
www.instantcheckmate.com calls it "Shock information"
"Shock! Shock! When you see it, you will be shocked".

"www.instantcheckmate.com and their group" has malicious intent to damage Opposer Glory Yau-Huai Tsai's personal identity and announces to the world that Opposer Glory Yau-Huai Tsai's reputation is worth \$1.00.

GLORY YAU-HUAI TSAI vs. BJK Glory House Catering Co., LLC Opposition No. 91212540 Exhibits offered by Plaintiff Glory Yau-Huai Tsai

Exhibit-20 Page-20 **Exhibit-21** is a true copy of a print out page from "www.dandb.com"

Dun & Bradstreet Credibility Corp. continuously posts false information on their **www.dandb.com** website claiming that opposer Glory Yau-Huai Tsai's trademark GLORY HOUSE's publishing and printing business is a business that produces videos and motion pictures, and is an Urban Films Distributor.

Furthermore, "**Dun & Bradstreet Credibility Corp.**" claim that opposer Glory Yau-Huai Tsai's trademark GLORY HOUSE's business since 2010 provides Motion Picture and Tape Distribution from WEST COVINA and has an estimated annual revenue of \$110,000.00.

These false information not only seriously damage Plaintiff Glory Yau-Huai Tsai's personal reputation but also seriously damage opposer Glory Yau-Huai Tsai's business and mislead the public to not believe plaintiff Glory Yau-Huai Tsai's's ownership of the trademark "GLORY HOUSE®".

In the public eye, it seriously causes Opposer Glory Yau-Huai Tsai's business ownership of the trademark GLORY HOUSE to incorrectly and confusingly switch to a different person like defendant Jo Ann Goin and her BJK Glory House Catering, LLC.



Credibility Review[™]

GLORY HOUSE PRODUCTIONS

Company Logo not available.		
Address & Location		Company Summary
1512 E Maplegrove St West Covina, CA 91792- 1214 Contact	(626) 917-6423 main	Since 2010, GLORY HOUSE PRODUCTIONS has been providing Motion Picture and Tape Distribution from WEST COVINA. GLORY HOUSE PRODUCTIONS has estimated annual revenues of \$ 110,000.00 and also employs an estimated 2 employees.
Glory Tsai		Company Description
Company Snapshot		This company currently does not have a description
Founded	2010	
Incorporated		
Annual Revenue	\$ 110,000.00	
Employee Count	2	
Industries		

http://www.dandb.com/businessdirectory/gloryhouseproductions-westcovina-ca-32038688... 5/16/2013

GLORY YAU-HUAI TSAI vs. BJK Glory House Catering Co., LLC Opposition No. 91212540 Exhibits offered by Plaintiff Glory Yau-Huai Tsai Exhibit-21 Page -22

Exhibit-22

PLAINTIFF GLORY YAU-HUAI TSAI'S REQUESTS FOR ANSWERING THE QUESTIONS TO APPLICANT JO ANN GOIN

This Exhibit-22 contain 7 pages plus a page of exhibit: Exhibit-10

Exhibit-10 is an email which defendant Jo Ann Goin sent to Opposer on December 18, 2012

This mail was sent on July 28, 2015 by certified mail "7003 1680 0000 7657 2350" with a return receipt requested.

Page -23

1	IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD
2	
3	GLORY YAU-HUAI TSAI) Sole owner of the trademark GLORY HOUSE®)
4	GLORY HOUSE® Registration Number 1879695) Opposition No. 91212540
5	vs Opposer,) Service Mark Application
6) Re: Serial No. 85-789420
7	BJK Glory House Catering Co., LLC) Mark: GLORY HOUSE Jo Ann Goin, Owner of) Filing Date: November 28, 2012
, 8	BJK Glory House Catering Co., LLC
	Applicant.)
9	United States Patent and Trademark Office
10	The COMMISSIONER for TRADEMARKS
11	Attn: Trademark Trial and Appeal Board
12	P.O. Box 1451 Alexandria, Virginia 22313-1451
13	
14	PLAINTIFF GLORY YAU-HUAI TSAI'S REQUESTS FOR ANSWERING
15	THE QUESTIONS TO APPLICANT JO ANN GOIN
16	
17	Plaintiff Glory Yau-Huai Tsai's requests for answering the following questions caused
18	by defendant's infringement and use of plaintiff's federally registered trademark name GLORY
19	HOUSE.
20	Since 2008, Plaintiff Glory Yau-Huai Tsai had trouble receiving Plaintiff
21	Glory Yau-Huai Tsai's emails from the server. It looked like somebody was screening Plaintiff
22	Glory Yau-Huai Tsai's incoming and outgoing emails.
23	A few days ago, Plaintiff Glory Yau-Huai Tsai tried to clean Plaintiff Glory Yau-Huai
24	Tsai's email box space; Plaintiff Glory Yau-Huai Tsai was surprised to see an email which
25	defendant "Jo Ann Goin" sent to Plaintiff on December 18, 2012.
26	Plaintiff Glory Yau-Huai Tsai was surprised because this email was not shown in
27	Plaintiff Glory Yau-Huai Tsai's inbox on December 18, 2012 or some following date.
28	
Page-24	Page 1 GLORY YAU-HUAI TSAI vs. BJK Glory House Catering Co., LLC Opposition No. 91212540 Exhibits offer by Plaintiff Exhibit-22

1 Plaintiff Glory Yau-Huai Tsai was never aware of when and how this email came into 2 Plaintiff Glory Yau-Huai Tsai's email inbox. Attached herein is the copy of the email marked as exhibit-10. 3 4 5 According to the allegation which Applicant (defendant) Jo Ann Goin stated in her email to Opposer Glory Yau-Huai Tsai, obviously, defendant Jo Ann Goin not only denied Plaintiff 6 Glory Yau-Huai Tsai's ownership of the Plaintiff Glory Yau-Huai Tsai's federally registered 7 8 trademark "GLORY HOUSE" but also ignore Plaintiff Glory Yau-Huai Tsai's constitutional 9 rights of personal identity and opposer Glory Yau-Huai Tsai's almost four decades of publishing and printing services. 10 Furthermore, applicant (defendant) Jo Ann Goin questioned against Plaintiff 11 Glory Yau-Huai Tsai, saying "Please check with your trademark attorney and he or she will 12 13 explain it to you. Thanks." Since "Lisa R. Hemphill" is the attorney and representative of Jo Ann Goin and BJK 14 Glory House Catering, LLC, Plaintiff, Opposer Glory Yau-Huai Tsai herein request Applicant to 15 give clear answers under penalty of perjury to the following questions: 16 17 **Question Number 1** 18 19 Is the applicant (defendant) Jo Ann Goin or BJK Glory House Catering, LLC the owner(s) of the federally registered trademark of GLORY HOUSE? 20 Answer: "Yes" or "No" 21 22**Question Number 2** 23 Does the applicant (defendant) Jo Ann Goin or BJK Glory House Catering, LLC own any state 24 trademark registration under the name "GLORY HOUSE" in any other states in the United 25 States of America? Answer: "Yes" or "No" 26 27 GLORY YAU-HUAI TSAI Page2 BJK Glory House Catering Co., LLC 28 Opposition No. 91212540 Page-25

Exhibits offer by Plaintiff

Exhibit-22

	에 가지 않는 것은 것이 있는 것이 있다. 같은 것이 같은 것이 같은 것이 같은 것이 있는 것 같은 것이 같은 것이 같은 것이 같은 것이 있는 것이 없는 것				
1	Question Number 3				
2	Does the applicant (defendant) Jo Ann Goin or BJK Glory House Catering, LLC own any				
3	trademark registration under the name "GLORY HOUSE" in any other country or countries in				
4	the world?				
5	Answer: "Yes" or "No"				
6	A A A A A A A A A A A A A A A A A A A				
7	Question Number 4				
8	Did the applicant (defendant) Jo Ann Goin or BJK Glory House Catering, LLC contact				
9	any person in the world as "the trademark owner of GLORY HOUSE"?				
10	Answer: "Yes" or "No"				
11					
12	Question Number 5				
13	Did the applicant (defendant) Jo Ann Goin or BJK Glory House Catering, LLC contact				
14	any person in the world whose name is also called "Glory Tsai"?				
15	Answer: "Yes" or "No"				
16					
17	Question Number 6				
18	Did the applicant (defendant) Jo Ann Goin or BJK Glory House Catering, LLC spread				
19	the rumor somewhere in the world stating that the person named "Glory Tsai" who resides in the				
20	United States of America is a female?				
21	Answer: "Yes" or "No"				
22					
23	Question Number 7				
24	Does the applicant (defendant) Jo Ann Goin or BJK Glory House Catering, LLC have any				
25	partner, associated agent, related company or licensee who operated the business under the name				
26	"GLORY HOUSE" or similar sound of "GLORY HOUSE" on the new-year day of January 01,				
27	2000? Answer: "Yes" or "No" GLORY YAU-HUAI TSAI				
28	Page 3 vs. BJK Glory House Catering Co., LLC Opposition No. 91212540				

Exhibits offer by Plaintiff Exhibit-22

1

6

7

Question Number 8

Does the applicant (defendant) Jo Ann Goin or BJK Glory House Catering, LLC have
any partner, associated agent, related company or licensee who is operating the business under
the name of "GLORY HOUSE" or similar sound of "GLORY HOUSE" in the United States of
America?

Answer: "Yes" or "No"

8 Question Number 9

9 Did the applicant (defendant) Jo Ann Goin, using the name of "the trademark owner of
 10 GLORY HOUSE" announce to the public, in the year, before or after 2011?
 11 Answer: "Yes" or "No"

12

13 Question Number 10

In about 2011, plaintiff Glory Yau-Huai Tsai's GLORY HOUSE website pages
was suddenly taken down, disappeared and deleted by the hosting company. Did the applicant
(defendant) Jo Ann Goin, BJK Glory House Catering, LLC or any of Jo Ann Goin's
partner, associated agent, related company, licensee or defendant's web site design company,
hosting company use the name of the partner of the trademark owner of GLORY HOUSE to
cause plaintiff's web site hosting company confusingly or mistakenly take down Plaintiff Glory
Yau-Huai Tsai's federally registered trademark name "GLORY HOUSE" website?

21

22

26

27

28

23 Question Number 11

Does the applicant (defendant) Jo Ann Goin identify herself as the owner of the
 registered trademark GLORY HOUSE?

Answer: "Yes" or "No"

Page-27

Answer: "Yes" or "No"

Page 4

GLORY YAU-HUAI TSAI vs. BJK Glory House Catering Co., LLC Opposition No. 91212540 Exhibits offer by Plaintiff Exhibit-22

1	Question Number 12						
2	Does the applicant (defendant) Jo Ann Goin use her position as a chairwoman of Irving						
3	Chamber of Commerce, TX to verify to the public that "GLORY HOUSE is a trademark of BJK						
4	Glory House Catering Co., LLC.?"						
5	Answer: "Yes" or "No"						
6							
7	Question Number 13						
8	Does the applicant (defendant) Jo Ann Goin use her position as a chairwoman of Irving						
9	Chamber of Commerce, TX to verify to the public and spread stories that the business of						
10	"GLORY HOUSE" is a restaurant and catering service, but not the printing and publishing?						
11	Answer: "Yes" or "No"						
12							
13	Question Number 14						
14	Does the applicant (defendant) Jo Ann Goin use her position as a chairwoman of Irving						
15	Chamber of Commerce, TX to verify to other people that the business type of GLORY HOUSE						
16	is a restaurant and catering business only?						
17	Answer: "Yes" or "No"						
18							
19	Question Number 15						
20	Does the applicant (defendant) Jo Ann Goin, BJK Glory House Catering, LLC, any						
21	partner, associated agent, related company, licensee or website design company of defendant Jo						
22	Ann Goin and BJK Glory House Catering, LLC, use the name of the trademark owner of						
23	"GLORY HOUSE" to contact any Google's business advertising agent or sale person?						
24	Answer: "Yes" or "No"						
25							
26							
27							
28	Page 5 GLORY YAU-HUAI TSAI						
	Page-28 BJK Glory House Catering Co., LLC Opposition No. 91212540 Exhibits offer by Plaintiff Exhibit-22						

1	Question Number 16							
2	Does the applicant (defendant) Jo Ann Goin, BJK Glory House Catering, LLC, any							
3	partner, associated agent, related company or licensee or website design company of defendant							
4	Jo Ann Goin and BJK Glory House Catering, LLC, use the name of the owner of "GLORY							
5	HOUSE" to contact any printing business company?							
6	Answer: "Yes" or "No"							
7								
8	Question Number 17							
9	Does the applicant (defendant) Jo Ann Goin, BJK Glory House Catering, LLC, any							
10	partner, associated agent, related company, licensee or website design company of defendant Jo							
11	Ann Goin and BJK Glory House Catering, LLC, use the name of the owner of "GLORY							
12	HOUSE" to contact a printing business company named "VistaPrint"?							
13	Answer: "Yes" or "No"							
14								
15	Question Number 18							
16	Does the applicant (defendant) Jo Ann Goin owner of BJK Glory House Catering, LLC							
17	identify herself as the owner of the trademark GLORY HOUSE to any printing business							
18	Company? Answer: "Yes" or "No"							
19								
20	Question Number 19							
21	What is the name of the printing company who provides the printing services for							
22	applicant Jo Ann Goin and Jo Ann Goin's restaurant business? Response:							
23								
24	Question Number 20							
25	The names of all Asian persons who work or financially interest relative to Jo Ann Goin,							
26	Jo Ann Goin's BJK Glory House Catering, LLC. or Jo Ann Goin's business?							
27	Response:							
28	Page 6 GLORY YAU-HUAI TSAI vs. BWC Clarry House Catering Co., LLC							
	Page-29 BJK Glory House Catering Co., LLC Opposition No. 91212540 Exhibits offer by Plaintiff Exhibit-22							

1	Question Number 21
2	When and why did Jo Ann Goin's restaurant and catering business change its name to
3	"BJK Glory House Catering, LLC?
4	Response:
5	
6	Dated: July 28, 2015 Respectfully submitted,
7	Cost fy Gth
8	Glory Yau-Huai Tsai
9	Opposer in pro per GLORY HOUSE®
10	(626) 917-0657, (800) OK-GLORY, (626) 917-6423 www.glorynews.net, www.okglory.com
11	1512 E. MAPLEGROVE ST. WEST COVINA, CALIFORNIA 91792
12	
13	CERTIFICATE OF SERVICE
14	I, Glory Yau-Huai Tsai hereby certify that true and correct copies of the foregoing
15	"PLAINTIFF GLORY YAU-HUAI TSAI'S REQUESTS FOR ANSWERING THE
16	QUESTIONS TO APPLICANT JO ANN GOIN"
17	along with the Exhibit-10 (a true copy of an email which defendant Jo Ann Goin sent to
18	Plaintiff on December 18, 2012) attached thereto were served via certified mail
19	(7003 1680 0000 7657 2350) with return receipt requested, postage fully prepaid upon
20	applicant's attorney Lisa R. Hemphill Gardere Wynne Sewel, L.L.P. 3000 Thanksgiving Tow
21	1601 Elm Street Dallas, Texas 75201 on July 28, 2015.
22	TE CON
23	asly 2
24	Glory Yau-Huai Tsai
25	Opposer in pro per GLORY HOUSE®
26	(626) 917-0657, (800) OK-GLORY www.glorynews.net, www.okglory.com
27	1512 E. MAPLEGROVE ST. WEST COVINA, CALIFORNIA 91792
28	
	Page 7

GLORY TSAI

 From:
 "Jo Ann Goin" <joann@gloryhousecatering.com>

 To:
 "GoodNews-GLORY HOUSE" <goodnews@glorynews.net>

 Sent:
 Tuesday, December 18, 2012 2:58 PM

 Subject:
 Re: Are you the owner of GLORY HOUSE Trademark?

Please check with your trademark attorney and he or she will explain it to you. Thanks.

Jo Ann Goin

(972) 259-1123 109 S Main Street, Irving, TX 75060 Click here for our daily Bistro Menu

GLORY HOUSE

catering receptions bistro Glory House Catering Receptions & Bistro Website

Click Here For a Virtual Tour of Glory House!

My profiles: 🛃 🔽

Want a signature like mine? Click here,

On Tue, Dec 18, 2012 at 2:10 AM, GoodNews-GLORY HOUSE <goodnews@glorynews.net> wrote:

December 17, 2012

TO: Jo Ann Goin joann@gloryhousecatering.com BJK Glory House Catering Co., LLC.

According to the web pages that your company posted on the internet and Google, you repeatedly allege that "GLORY HOUSE is a trademark of Glory House Catering."

Could you send us more details about your trademark registration number?

Thank You.

GLORY HOUSE goodnews@glorynews.net

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GLORY YAU-HUAI TSAI vs. BJK Glory House Catering Co., LLC Opposition No. 91212540 Exhibits offer by Plaintiff Exhibit-10

2350	and the second se	Miniy; N	AIL RE	CEIPT Coverage Provided) te at www.usps.coma
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0000	Return Reciept Fee (Endorsement Required)	e de la composición de la comp	18:88	Here ST
20	Restricted Delivery Fee (Endorsement Required)	/ HGU	N/A	3 BIS 2
1680	Total Postage & Fees	\$	\$1.15	997/28/2015
E004	D.	all	\$7.40 Temphe Elon St as, TX	Tral, Surte3000 75201-4761
	PS Form 3800, June 20	02	- Inder and a start in	See Reverse for instructions

	try post office NDUSTRY, Califo 917159608 569390706-0093 800)275-8777 03:	rnia
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USPS Certifie 7003168000007	d Mail #:	\$3.45
Return Receipt Label #: 95909521061500		\$2.80
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otal: aid by: ash		\$7.40

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Bill#:1000703492131 Clerk:04

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1	. IN THE UNITED STATES PATENT AND TRADEMARK OFFICE							
2	BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD							
3	GLORY YAU-HUAI TSAI							
4	Sole owner of the trademark GLORY HOUSE®) GLORY HOUSE® Registration Number 1879695) Opposition No. 91212540							
5	Opposer,)							
6	VS Service Mark Application Re: Serial No. 85-789420							
7	BJK Glory House Catering Co., LLC Jo Ann Goin, Owner of) Mark: GLORY HOUSE Filing Date: November 28, 2012							
8	BJK Glory House Catering Co., LLC							
9	Applicant.)							
10	United States Patent and Trademark Office							
11	The COMMISSIONER for TRADEMARKS							
12	Attn: Trademark Trial and Appeal Board P.O. Box 1451							
13	Alexandria, Virginia 22313-1451							
14								
15	TESTIMONY AND DEPOSITION EXECUTED BY							
16	PLAINTIFF GLORY YAU-HUAI TSAI							
17								
18	In this deposition Process, Plaintiff Glory Yau-Huai Tsai consulted a							
19	lawyer to help with the Trial Process of this case but Plaintiff Glory Yau-Huai							
20	Tsai received a disappointing answer.							
21	Plaintiff Glory Yau-Huai Tsai now submits his testimony together with the							
22	exhibits which Plaintiff was expecting to offer in the deposition process.							
23	Plaintiff Glory Yau-Huai Tsai prays that the Honorable Trademark Judges could							
24	kindly examine all the Exhibits which Plaintiff Glory Yau-Huai Tsai submitted.							
25	These evidences are truths which Plaintiff Glory Yau-Huai Tsai and Plaintiff Glory							
26	Yau-Huai Tsai's family are currently facing. It is a cause of big headaches.							
20	Yau-Huai Isai's family are currently facing. It is a cause of big headaches.							
20	Yau-Huai I sai's family are currently facing. It is a cause of big headaches.							

1	I, Glory Yau-Huai Tsai declare						
2							
3	1. I, GLORY YAU-HUAI TSAI (full name) am a person 65 years of age.						
4	2. I am capable to declare under penalty of perjury that the following statements are						
5	true to my own knowledge and belief.						
6	3. I, Glory Yau-Huai Tsai am the person who started and established the business						
7	named "GLORY HOUSE" forty years (40 years) ago in July 1975.						
8	4. July 1975 was the month I, Glory Yau-Huai Tsai set up the printing facility.						
9	5. Attached herein Exhibit-11 is a true copy of "GLORY HOUSE" business						
10	Seller's Permit which was issued in August 1975.						
11	6. I, Glory Yau-Huai Tsai conduct the publishing, printing and printed paper						
12	products business.						
13	7. My (Glory Yau-Huai Tsai's) family is a Christian family and has been for more						
14	than three generations. More than seventy years ago, My (Plaintiff Glory Yau-Huai Tsai's)						
15	grandparents donated to and established Christian churches in Taiwan in many different						
16	locations under the Presbyterian Church System.						
17	8. I, Glory Yau-Huai Tsai, personally believe there is one "Creator" who creates						
18	Heaven and earth and all of our human kinds. Our human being calls "Creator" in many						
19	different languages, in many different sounds. In English, the word "God" is used.						
20	9. I, Glory Yau-Huai Tsai, believe "God" watches all human being behaviors.						
21	"God" sees through our minds. "God" has his righteous judgments upon us.						
22	10. Attached herein, <u>Exhibit-12</u> is a true copy of a membership book cover. It was						
23	one of Glory Yau-Huai Tsai's "GLORY HOUSE" printing service products in 1978. These						
24	printed products clearly show Glory Yau-Huai Tsai's "GLORY HOUSE" business name and						
25	Glory Yau-Huai Tsai's "GLORY HOUSE" mark.						
26	11. Attached herein, <u>Exhibit-13</u> is a true copy of a concert event program which I,						
27	Glory Yau-Huai Tsai printed and donated to "Suzuki Music Association of California/Los						
28	Angeles Branch" in 1993.						
	Page 2						

All these printed concert event programs clearly show Glory Yau-Huai Tsai's "GLORY HOUSE" business name and Glory Yau-Huai Tsai's "GLORY HOUSE" mark. They also show Glory Yau-Huai Tsai's short name **"GLORY TSAI."**

12. Attached herein, <u>Exhibit-14</u>, is a true copy of a concert event program which
Glory Yau-Huai Tsai printed and donated to "Suzuki Music Association of California/Los
Angeles Branch" in 1994. All these printed concert event programs clearly show Glory Yau-Huai Tsai's "GLORY HOUSE" business name and Glory Yau-Huai Tsai's "GLORY
HOUSE" mark. They also show Glory Yau-Huai Tsai's short name "GLORY TSAI"

13. In this case, Opposition #91212540, it looks as if there is one defendant, Jo Ann Goin and her BJK Glory House Catering, LLC. However, many different parties seem to be involved behind defendant Jo Ann Goin and her intention to willfully infringe plaintiff Glory Yau-Huai Tsai's business and trademark name "GLORY HOUSE."

If called for deposition, then many parties will be involved.

14. I, Glory Yau-Huai Tsai, consulted an attorney. When the attorney gave me his name card I was surprised because on the backside of his business card was a printed name "VistaPrint". In another words, the attorney either got free or paid an inexpensive price for business cards from "VistaPrint."

15. Because "VistaPrint" is one party who defamed against Opposer Glory Yau-Huai Tsai's personal and business reputation, the attorney did not want to handle this case against those parties who <u>has business relations.</u>

Another attorney's monetary amount which the attorney requested exceeds
 Opposer Glory Yau-Huai Tsai's financial capability at this time.

17. All these exhibits which I, Glory Yau-Huai Tsai submit here <u>proves</u> that <u>serious</u> <u>confusion amongst society against Opposer</u> Glory Yau-Huai Tsai and Opposer Glory Yau-Huai Tsai's GLORY HOUSE business <u>occurred as a result of those who stole and</u>

<u>falsely represented</u> Opposer Glory Yau-Huai Tsai's <u>personal identity</u> and Opposer Glory Yau-Huai Tsai's trademark business name GLORY HOUSE

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17. All these exhibits which I, Glory Yau-Huai Tsai submit here <u>proves</u> that <u>serious confusion amongst society against Opposer</u> Glory Yau-Huai Tsai and Opposer Glory Yau-Huai Tsai's GLORY HOUSE business <u>occurred as a result of those who stole</u> <u>and falsely represented</u> Opposer Glory Yau-Huai Tsai's <u>personal identity</u> and Opposer Glory Yau-Huai Tsai's trademark business name GLORY HOUSE.

9 18. Opposer Glory Yau-Huai Tsai's personal reputation and Opposer's GLORY
10 HOUSE® publishing and printing business are attacked and defamed by many different media
11 websites. <u>Those media website claim Opposer Glory Yau-Huai Tsai's business to be a hotel</u>
12 <u>and motel business, a business that produces videos and motion pictures, and is an Urban</u>
13 <u>Films Distributor.</u>

14 19. Opposer Glory Yau-Huai Tsai believe that those who use these kinds of media
15 websites to attack and defame Opposer Glory Yau-Huai Tsai have one purpose to cause
16 Opposer's financial loss and wipe out Opposer Glory Yau-Huai Tsai's GLORY HOUSE
17 business.

20. Opposer Glory Yau-Huai Tsai has sufficient reason to believe that <u>those parties</u>
 <u>have financial interest with</u> defendant Jo Ann Goin and Jo Ann Goin's businesses.

20 21. One website, "<u>www.manta.com</u>" (<u>exhibit-18</u>) continuously posts false
21 information on their website claiming opposer Glory Yau-Huai Tsai's trademark GLORY
22 HOUSE's publishing and printing business is a business that produces videos and motion
23 pictures and is an Urban Films Distributor.

24 22. Attached herein an <u>exhibit-18</u> is a screenshot of web pages from
25 <u>www.manta.com.</u>

26 23. In fact, the business called "gloryhouseproductions.com" was created by a
 27 printing business company "VistaPrint Technologies, Ltd."

Page 4

Attached Exhibit-15 is a true copy of a screenshot of "Whois" reports from 24. 1 www.networksolutions.com. 2 25. Attached Exhibit-16 is a true copy of the print out of "Whois" reports from 3 www.networksolutions.com. 4 26.These reports, Exhibit-15 and Exhibit-16 are from 5 www.networksolutions.com which clearly show "VistaPrint Technologies, Ltd" as the 6 registrant of www.gloryhouseproductions.com. 7 27. In about August 2010 "VistaPrint Technologies, Ltd" and their associated 8 groups infringed Opposer Glory Yau-Huai Tsai's Trademark name "GLORY HOUSE". 9 VistaPrint Technologies Ltd. together with their associated group on August 29, 2010 10 registered a domain name "www.gloryhouseproductions.com" using an address located at 11 "4100 The woods, San Jose, CA 95123" which was shown on the 12 www.gloryhouseproductions.com site to advertise and collect money from people. 13 28. Attached **Exhibit-17** is a screenshot of a web page 14 "www.gloryhouseproductions.com" which show the address located at "4100 The woods, 15 San Jose, CA 95123". 16 29. Approximately one year later, VistaPrint Technologies, Ltd's associated group 17 "www.gloryhouseproductions.com" disappeared. 18 30. VistaPrint Technologies Ltd. in some ways caused "www.manta.com", 19 "www.dandb.com", and other media websites to post on their website claiming the business 20 of "gloryhouseproductions.com" belongs to Opposer Glory Yau-Huai Tsai's "GLORY 21 HOUSE" business and that Opposer's GLORY HOUSE business is a business that produces 22 videos and motion pictures and is an Urban Films Distributor. 23 31. "VistaPrint Technologies Ltd.," "www.manta.com," "www.dandb.com", 24 dumped all kinds of junk from gloryhouseproduction.com to Opposer 25 Glory Yau-Huai Tsai and Opposer's GLORY HOUSE business. 26 27 Page 5 28

32. In the meantime, defendant Jo Ann Goin infringed Opposer Glory Yau-Huai Tsai's trademark name "GLORY HOUSE®" and changed her restaurant's name 2 to "BJK Glory House Catering, LLC." 3

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4 33. Jo Ann Goin used her position as a chairwoman of Chamber of Commerce of Irving County, Texas to verify that she is the trademark owner of GLORY HOUSE and that "GLORY HOUSE is a trademark of BJK Glory House Catering" and the business of GLORY HOUSE is a restaurant and catering service company. These words are shown on defendant Jo Ann Goin's website.

9 34. As a result Opposer Glory Yau-Huai Tsai's GLORY HOUSE trademark ownership record and Opposer Glory Yau-Huai Tsai's GLORY HOUSE publishing and 10 printing business record were wiped out from the records of the Chamber of Commerce 11 through Jo Ann Goin's criminal conducts. "Wow, change the record!" 12

35. 13 **Opposer Glory Yau-Huai Tsai's constitutional right of personal identity** was also wiped from the Chamber of Commerce's records. 14

36. It is no wonder that the bureau of census sent an agent to my house wanting to verify who "the husband" and who "the wife" is.

37. Opposer Glory Yau-Huai Tsai's GLORY HOUSE business still exist but 18 the business suddenly dropped since 2008. Opposer Glory Yau-Huai Tsai's business 19 kept losing money because those media websites continued to defame Oppose Glory 20 Yau-Huai Tsai's personal and business reputation by posting false information. 21

38. There were even other websites defaming Opposer Glory Yau-Huai Tsai and Opposer Glory Yau-Huai Tsai's GLORY HOUSE business claiming Opposer Glory Yau-Huai Tsai and Opposer Glory Yau-Huai Tsai's GLORY HOUSE business is a place where one can find and buy romantic sex video, the West Covina area.

Page 6

39. Because defendant Jo Ann Goin used her position as "<u>a Chairwoman of the Chamber of Commerce</u>," the public must believe that defendant Jo Ann Goin should be the real owner of "the trademark of GLORY HOUSE" and the information provided from her should be correct.

40. <u>www.Manta.com</u>, <u>www,danb.com</u> and <u>other media websites</u> act as tools helping Defendant Jo Ann Goin to wipe out Opposer Glory Yau-Huai Tsai's GLORY HOUSE trademark rights, with intention of driving opposer Glory Yau-Huai Tsai's business out of the market by posting and **spreading false information to defame Opposer and Opposer's business reputation.**

41. <u>www.Manta.com</u>, other media websites, and their associated employees refused to take down those web pages containing false information which indeed caused defamation to Opposer Glory Yau-Huai Tsai's personal reputation

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42. Did false information spread from the records of "the Chamber of Commerce"? Who is the person sitting inside the Chamber of Commerce to create and spread these false information?

43. One of a media website, <u>"www.consumerreviewdirectory.com</u>", used opposer
Glory Yau-Huai Tsai's short name "Glory Tsai" to post and spread many ridiculous
information on their "<u>www.consumerreviewdirectory.com</u>" website, claiming Opposer
Glory Yau-Huai Tsai (Glory Tsai) as a person <u>who is in the Hotels and Motels business</u>,

with 25 other Businesses in West Covina.

44. Attached herein is **Exhibit-19**, a screenshot of a web page from

23 <u>"www.consumerreviewdirectory.com</u>".

Obviously, <u>www.consumerreviewdirectory.com</u> posted false contents to lead society in West Covina to look down on Opposer Glory Yau-Huai Tsai's honest personal reputation and character, leading people to believe "Glory Tsai" as part of something that is inconsistent to the facts.

1 45 Who is the person behind www.consumerreviewdirectory.com to 2 cause these defaming information to be posted and spread against Opposer 3 **Glory Yau-Huai Tsai?** 4 Attached herein Exhibit-20 is a screenshot of a web page from 46 5 www.instantcheckmate.com who sells Opposer Glory Yau-Huai Tsai's personal identity 6 information. 7 47. "www.instantcheckmate.com" not only sells Opposer Glory Yau-Huai Tsai's 8 personal information, but also sells incorrect information under opposer Glory Yau-Huai 9 Tsai's name or short name "Glory Tsai" for **\$1.00** 10 www.instantcheckmate.com calls it "Shock information"; 11 "Shock! Shock! When you see it, you will be shocked". 12 "www.instantcheckmate.com and their group" obviously has malicious intent 48. 13 to damage and to quickly spread Opposer Glory Yau-Huai Tsai's personal identity 14 information and announces to the world that Opposer Glory Yau-Huai Tsai's reputation is worth \$1.00 .. 15 16 49. Where did those information come from? Did those information spread 17 from the "Chamber of Commerce"? 18 Attached herein, Exhibit- 21 is a webpage which was posted by "Dun & 50. 19 Bradstreet Credibility Corp" on www.dandb.com. "Dun & Bradstreet Credibility Corp." continuously posted and spread false information on www.dandb.com, lies to the 20 21 public and creates personal attack against Opposer Glory Yau-Huai Tsai's honest reputation 22 claiming that Opposer Glory Yau-Huai Tsai has been providing Motion Picture and Tape 23 Distribution from West Covina since 2010, having an estimated annual revenue of 24 \$110,000.00. Dun & Bradstreet Credibility Corp.'s false information against Opposer 25 Glory Yau-Huai Tsai has even brought the IRS and California Franchise Tax Board to doubt 26 Opposer Glory Yau-Huai Tsai's GLORY HOUSE business, sending Glory Yau-Huai Tsai an 27 audit letter. 28

- Page 8

"Dun & Bradstreet Credibility Corp" calls their reports "Credibility Review".

52. Who is the person behind "Dun & Bradstreet Credibility Corp" to cause this defaming information to be posted against Opposer Glory Yau-Huai Tsai? Did the information spread from the <u>Chamber of Commerce's record ?</u>

53. On July 28, 2015, I, Glory Yau-Huai Tsai sent a certified mail (#7003 1680 0000 7657 2350) to defendant's attorney to request defendant to give some answers (Attached Exhibit-22 contains 7 pages and Exhibit-10 contains 1 page, total 8 pages.).

CONCLUSION

According to the exhibits, I, Glory Yau-Huai Tsai, believe that there must be at least one person inside the Chamber of Commerce using the position as an officer to change records against Opposer Glory Yau-Huai Tsai. Those people wiped out Glory Yau-Huai Tsai's business records and even changed Opposer Glory Yau-Huai Tsai's identity. These people created false information and let it spread out to the public to damage Opposer Glory Yau-Huai Tsai's personal and business reputation.

I, Glory Yau-Huai Tsai pray that the Trademark Trial and Appeal Board and the Government of the United States help to find out who made these false information in official records and let those incorrect information spread to the public.

The undersigned hereby declares and states that all the Exhibits submitted here are truths and the statements made herein of my knowledge and belief are true, that all statements made on information and belief are believed to be true, and that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under section 1001 of Title 18 of the United States Code, and such willful false statements may jeopardize the validity of case.

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For the reasons and exhibits provided above and also according to T.M.E.P. Section §1207 "Refusal on Basis of Likelihood of Confusion, Mistake or Deception", the trademark office should refuse and cancel registration under Trademark Act Section 2(d), 15 U.S.C. §1052(d).

Defendant Jo Ann Goin's application Serial Number 85-789420 should be canceled.

Respectfully submitted, Dated: August 03, 2015 /GLORY YAU-HUAI TSAI/ GLORY YAU-HUAI TSAI /GLORY YAU-HUAI TSAI/ **GLORY HOUSE** (626) 917-0657, (800) OK-GLORY, (626) 917-6423 www.glorynews.net, www.okglory.com 1512 E. MAPLEGROVE ST. WEST COVINA, CALIFORNIA 91792 Page 10